



Refund Policy

1. Non-Refundable Booking Fee

In order to secure the date and time of your ceremony, a **non-refundable** booking fee of **\$250.00** is required to be paid on or before your Initial Interview. I will then require payment of any outstanding balance not less than **14 days** prior to your ceremony. Payment Options can be found on this website.

2. If YOU cancel your ceremony

Should **you** cancel your ceremony **not less than 14 days prior** to the confirmed date, any additional sums paid (up to \$410.00) will be refunded, **less 30%** to cover administrative expenses incurred. Where your booking is cancelled between 1-7 days before the ceremony any and all sums paid will be **forfeited** and are therefore **non-refundable**.

3. If I withdraw my services

In the event I am required to withdraw my professional services **for any reason**, I will endeavour to provide you with at least **seven (7) business days' notice** of my intention to do so. In these circumstances, any and all sums paid to me (**excluding** the Booking Fee at paragraph 1) will be **fully refundable**.

4. If I'm unable to PERSONALLY perform your ceremony in unforeseen circumstances

In the event I am unable to personally officiate at the proceedings as agreed due to any unforeseen circumstances (such as illness, injury or family emergency), I will make arrangements for an alternative celebrant to officiate and solemnise your marriage in my place. In these circumstances, all sums paid to me (**including** the Booking Fee at paragraph 2 above) will be **transferred** to the alternative celebrant.

